



Topower Computer

Dare to be Different

19295 Walnut Dr. N #108, City of Industry, CA 91748 RMA Number _____

TEL: 909-480-0320 FAX: 909-480-0321 Issue Date _____

RMA REQUEST FORM

(**We will reject all packages without RMA# clearly marked on the outside of the package**)

Company Name _____ Contact: _____

Address: _____ City _____ State _____ Zip Code _____

TEL: () _____ EXT _____ FAX: () _____ Email _____

No	Item	QTY	Invoice	Invoice Date	Repair	Credit	Problem (please be specific)
1							
2							
3							
4							
5							

RMA number must be issued for return products. Products returned with no RMA number **will be lost**.
 Return for Credit is only for authorized products returned in resalable condition **within 10 working days upon receiving**
 All returns for credit that are not in the original packaging or with missing accessories are subject to full retail price charge.
 All returns for credit are subject to **15% restocking fee**
 All claims for incomplete part (s), or damages must be made **within 10 days** from receipt of the good (s).
 All chassis products showing signs of modification or usage **will not** be repaired or credited.
 All RMA numbers are valid for **14 days** from the date of issue.
 RMA policy might be changed without notice

Customer Signature to agree above conditions _____ Date _____
(No RMA number issued without signature)

Do not write below this line for internal use

Received By _____ Received Date _____ Returned By _____ Returned Date _____

Office Use	Total PC	Test	Repair	Replace	Remark	Initial
Power Supply						
Case						

RS15	DM	FC	OTHER
Sales:			
Technical:			
Accounting:			
Office:			
Warehouse:			